

Upgrading to Sage 50Cloud Accounts V27

The FSSU have negotiated a group price for an upgrade to Sage 50Cloud.

The accounts software will be required to be loaded on each PC/laptop but by using the remote data access the data can be shared by approved users. This upgrade has made improvements in areas such as:

- Along with all the standard features it also includes the **Bank Feeds facility** which is currently being updated for Brexit but will be reinstated over the coming weeks.

Sage issued a notice on December 16th with an Important update to Irish Bank Feeds, it read as follows:

Due to Brexit, any 3rd party accessing Bank Feeds needs an EU regulator authorisation for Irish banks. Authorisations issued by the UK regulator will not be valid after 31 December 2020.

Currently there is a temporary disruption to the automated Bank Feeds capability for customers in Ireland. We anticipate this disruption to last no more than eight weeks. After this, your service will automatically reinstate and work as before.

- **Remote Data Access** - To simplify the process, the encryption password setup is now an integrated part of the Remote Data Access setup. Sage have added additional information to help you identify the correct company when connecting to shared data. You can also now create new users when linking your remote users to user records in the User mapping window.
- **Auto update improvements** - Once you install v27.1, future updates are made easier with one-click installation.
- **Help Centre improvements** - When you open the Help Centre from within your software, it now uses your default Internet browser, making it easy to keep help articles open even if you have to close Sage 50cloud Accounts.

Steps in upgrading to Sage 50cloud

1. Complete purchasing form and email to stella.sweeney@sage.com
2. School must be on Sage 50 V27
3. Sample of Email from Sage verifying the version of Sage

Before we get to you up to date with the new serial number we need to make sure you are on version 27. If you are already V27 you don't need to follow below. You can simply confirm by email to me and I will issue your details. To do this we would need you to log into your MySage account and download the software.

Pre-download checklist:

✚ Accounts backup- please make sure to take a full system back of your accounts.

✚ System Requirements:

<https://gb-kb.sage.com/portal/app/portlets/results/viewsolution.jsp?solutionid=200519134101343>

✚ Operating System:

<https://gb-kb.sage.com/portal/app/portlets/results/viewsolution.jsp?solutionid=200427112514171>

✚ If your set up is Client-Server install, please check with your IT first as they would have to install the update on the server first.

4. Sample of Sage email confirming upgrade to Sage 50cloud

Hi _,

Go to tools and activation and hit refresh.

Your account details are :

Account number is N12345

Serial Number is A123456

Activation key is XXXXXXXX

5. Additional guidance for setting up remote data access is available [here](#).

6. Guidance on setting up Sage 50cloud on another laptop in order to access school accounts using remote data access is available [here](#).